



Riverside County Office of Emergency Services



Emergency Operations Center *Fact Sheet*



Riverside County/Operational Area

7,200 sq. mi., 1.3 million residents (1990), 24 incorporated cities, 97 special districts, 57 county departments, and 153 county service areas.

Location

The Riverside County Operational Area Emergency Operations Center (EOC) is located within the City of Riverside, the seat of government for the County of Riverside. The basement of the County Administration Center serves as the EOC. The EOC is strategically located in the heart of several city blocks, which house many of Riverside County's operational departments. These include Sheriff; Coroner; Building and Safety; Courts; and the Board of Supervisors. It is also strategically located and accessible by many of Riverside City's key government facilities.

Function

The EOC serves as the Primary EOC for the entire County of Riverside and when conditions warrant, serves as the EOC in support of the western County while the AEOC in Indio serves as the EOC in support of the eastern County.

The EOC is staffed and equipped to support any field event or major emergency utilizing the Management, Operations, Planning, Logistics, and Finance functions of the Standardized Emergency Management System EOC organization.

Facility

The EOC was constructed to withstand a wide array of technological and natural emergencies. Originally built in the 1950's, the EOC was designed to be locked down and able to withstand many different types of blasts thought to be a threat back in these days. The EOC is still protected by these blast doors. The EOC is supported by a 500 KVA generator supplied by a 10,000-gallon fuel tank.

Communications

Cable supported TV's are placed throughout the AEOC with which staff may monitor any number of 96 available channels.

Internet based communications include RIMS, EDIS, State E-Mail, County E-Mail, as well as EOC to Local Government EOC E-Mail systems.

Internal messaging and incident status is maintained with use of the WebEOC communications systems. Electronic incident status boards may be viewed throughout the EOC on monitors and flat screen plasma boards.

Paging systems include State wide alpha page, County alpha page, as well as the Page Alert System which links public safety agencies, local government, elected officials, and media into one alerting system.

The EOC is equipped with an EAS generating station, the REDDINET hospital/ems communication system, as well as fixed and transmobile satellite telephone systems.

Emergency communications is provided by RACES, an administrative responsibility of RVCO Fire – OES. RACES operators are deployed at local government EOC's, special districts, and to the effected area to support the communication element of any major emergency response.

Communications and dispatching modules include; a full Riverside County Fire Department/CDF call taking and dispatching center located within the EOC, California Highway Patrol, County Sheriff's Office, County Health Department, County Emergency Medical Services Agency, and County Transportation and Land Management Agency.

The EOC is also equipped with a direct intercom to the Southern Operations Fire Coordination Center in Riverside California as well as County Disaster Net which links local government EOC's with both the County PEOC and AEOC via a dedicated EOC to EOC radio network.

Activation Levels

The EOC has four standard activation levels, Management Watch, Level One, Level Two, and Level Three. Activation Levels are progressive in nature, based upon the nature of the emergency and the magnitude of the response needed. Management Watch is the minimum activation level where one or more EOC Managers monitor an impending event such as severe weather and Level Three is the maximum activation level where all functions within the EOC organization are staffed and other support agencies and private organizations are co-located in the EOC ready to provide support as needed.

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